



Holtorff - Windhundrennmaschinen

General business and delivery conditions

Conditions:

Our following general business and delivery conditions only apply to our contracts and offers. Purchase conditions of our customers don't oblige us, even if we don't contradict. By an order our conditions are regarded expressively as approved.

Patent right:

A reproduction or any use of parts of the engine is permitted only after a preceding written permission of the manufacturer.

Confirmation:

All telephonic and verbal agreements require our confirmation in writing.

Prices:

Offers and prices are without engagement. Prices are authoritative only that we confirm. In orders specified prices are only valid if they are particularly confirmed by us.

Payment:

Provided that not agreed differently, delivery and payment are carried out by sending cash on delivery.

Delivery time:

Only the delivery time is valid which is stated in our order confirmation. Delivery times required by the customer can not be recognized. Fines or damage compensations for delayed deliveries are impossible without expressly written agreement.

Delivering prevention:

Impossibility of deliverance caused by act of God, breakdown, fire, import - and export ban, traffic disturbance, strikes, lack of raw material etc. - as far as we or our contractors are concerned - release us from any delivering duty.

Dispatch:

Provided that not agreed differently, dispatch is carried out by post.

Packing:

is calculated at cost price and can not be revoked.

Liability for defects:

The addressees of our product are obliged to unpack it on receipt and to check the quantity and type. Complaints have to be informed to us in writing within 8 days after receipt of the product. At well-founded customer's complaints it up to us either to give a credit note or deliver replacement against return of the queried product or redress the defects. A claim of reimbursement of damages which go beyond the selling price of the product is not entitled to our customers.

Guarantee:

The manufacturer excludes any liability for damages that the cord causes outside the engine. The guarantee on the engine is **24 months** from the day of delivery.

The legal domicile for delivery and payment is Tuebingen.